

September 10, 2013

From: Resourceful Internet Solutions, Inc.

To: Department of Commerce

To Whom It May Concern,

Please find below the information necessary for self-certification of adherence to the Safe Harbor Principles by Resourceful Internet Solutions, Inc.

1. Self-Certifying Organization

Resourceful Internet Solutions, Inc. (RIS)

PO Box 51090

Eugene, OR 97405

Admin@Resourceful.net

(541) 345-1629

2. RIS Activities

RIS provides a software program, entitled Caseload Manager, which allows organizations to upload information about their cases, including their clients and case notes.

Organizations may then run reports on their data, archive it, or export it as they desire.

Organizations may upload whatever information they desire. They are responsible for the integrity of their data; RIS is responsible for the program.

3. Privacy Policy

a. RIS has developed its own self-regulatory Privacy Policy that conforms to the 7 Safe Harbor requirements. This policy is explained below and is also available online here <http://www.resourceful.net/pg15.cfm>

b. The effective date of implementation of the privacy policy is September 10, 2013.

c. Organizations working with RIS are asked to immediately contact RIS with any concerns, at the contact information listed above.

d. The statutory body that has jurisdiction to hear any claims against RIS regarding

possible unfair or deceptive practices and violations of laws or regulations governing privacy (as listed in the annex of the Principles) is the American Arbitration Association (AAA). Current contact information is available at www.ADR.org

e. RIS has created its own privacy policy as relates to its specific program. It also adheres to the AWS privacy policy. AWS is the Amazon Web Service which holds the RIS data and maintains strict standards for its clients. Specific information on their security is available here: <http://aws.amazon.com/security>

f. RIS will self-verify its adherence to its privacy policy, including an annual review. Any disputes or concerns about its adherence will be investigated by AAA.

g. Any unresolved complaints will be investigated by AAA.

Respectfully,

James Melamed
CEO and Founder of Resourceful Internet Solutions
(541) 345-1629
Admin@Resourceful.net